

INDEPENDENCE, IMPARTIALITY AND CONFIDENTIALITY POLICY

APPLUS ITALY srl declares its commitment to implement all necessary measures to guarantee **Independence, Impartiality and Confidentiality** during all inspection and expediting activities assigned in the name and on behalf of customers. It is a binding corporate objective to fully comply with these principles, through their implementation at all levels of the organization.

APPLUS ITALY srl officially informs all staff, customers, suppliers and partners to operate in compliance with the principles of the UNI CEI EN ISO/IEC 17020:2012 standard and to guarantee the following at all times:

- 1) Ensure full confidentiality and protection of proprietary rights during all assigned activities and at all levels.
- 2) Ensure full independence during all assigned activities and at all levels.
- 3) Ensure full impartiality during all assigned activities and at all levels.
- 4) Manage all contractual documents (internal and external) with the utmost confidentiality.
- 5) Avoid any action that could potentially compromise independence, impartiality and confidentiality.
- 6) Conflicts of interest are not permitted at all levels (Applus Italy srl undertakes to identify all potential conflicts of interest, in order to avoid interference with activities and/or judgment).
- 7) Manage promptly all possible complaints and appeals exclusively in accordance with the regulations made public by Applus Italy srl.
- 8) Ensure maximum transparency and traceability of all operations.
- 9) Attend all inspection and expediting activities assigned according to objective and regulated criteria. 10. Inspectors and expeditors must be free from any influence that might compromise their impartiality or judgment.

All personnel are required to report any situation that could potentially compromise the achievement of the objectives of the principles mentioned above.

This policy is intended as a local supplement to the latest revised QHSSE A+ Corporate Policy L1-POL-01 and as a formal statement of the company's commitment to impartiality, independence and confidentiality.

APPLUS Italy srl
Country Manager

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