

INDEPENDENCE, IMPARTIALITY AND CONFIDENTIALITY POLICY

APPLUS ITALY srl declare its commitment to implements all necessary measures in order to assure **Independence, Impartiality and Confidentiality** during all the assigned **inspection and expediting** activities in the name of and on behalf of customers. It is a Company mandatory goal the full respect of these principles, by relevant implementation at all levels inside the organisation.

APPLUS ITALY srl officially inform all staff , customers, suppliers and partners to mandatory operate in compliance with the EN ISO/IEC 17020 principles and to assure at any time as follows:

1. Guarantee the full confidentiality and the proprietary rights protection during all the assigned activities and at all levels.
2. Guarantee the full independence during all the assigned activities and at all levels.
3. Guarantee the full impartiality during all the assigned activities and at all levels.
4. Manage all the contractual documents (Internal and External) with the full confidentiality.
5. Avoid any actions with risks which potentially could compromise the independence, impartiality and confidentiality.
6. The conflict of interest is not admitted at all levels (APPLUS ITALY srl is committed to identify all the potential conflicts of interest, in order to avoid interference on activities and/or judgement)
7. Promptly manage all possible complaints and appeals according to the CA+ Italy regulation only.
8. Ensuring utmost transparency and traceability of all operations.
9. Witness all the assigned inspection and expediting activities according to objective and regulated criteria.
10. Inspectors and expeditors shall be free from any influence which could affect their impartiality or their judgement.

All personnel is called to report any situation which potentially could risk the goals of the above principles.

This policy is intended as a local country level supplement to the A+ Corporate L1-POL-01 QHSSE Policy and as a formal declaration of the company commitment for impartiality, independence and confidentiality.

APPLUS Italy srl
Country Manager

D. Guerci
Chief Executive Officer
APPLUS ITALY S.r.l.

10-07-2023

CONTROLLED COPY OF THIS DOCUMENT IS AVAILABLE IN THE QUALITY SYSTEM DIRECTORY. COPIES
PRINTED OR SAVED ON THE DESKTOP BY USERS ARE CONSIDERED UNCONTROLLED

Document code nr.	L1-ITA-POL-001a Independence Impartiality Confidentiality	Revision 1	Date 05.07.2023	Page 1 of 1
----------------------	---	------------	-----------------	-------------