

**STATEMENT OF IMPARTIALITY FOR PERSONNEL CERTIFICATION SERVICES**

At Velosi Certification Services we understand the importance of integrity, impartiality and potential conflicts of interests that may arise while carrying out the personnel certification processes. Therefore, Velosi Certification Services has assigned a certification scheme committee to ensure the impartiality of its certification processes with regard to the integrity and impartiality.

Velosi Certification Services has identified and assessed all risks which may result in a conflict of interest or pose threats to impartiality.

All the risks associated with impartiality and conflict of interest are assessed and reviewed annually by the independent certification scheme committee, which includes members representing the different interested parties in the market.

Conflict of interest and impartiality is addressed in contractually binding agreements, so that all certification activities are conducted in an impartial manner.

Velosi Certification Services aims to inspire confidence in its certification to its clients by being impartial, providing competent employees, being responsive to complaints, providing access to the relevant information gathered, being open, fairness, transparency of processes, and maintaining confidentiality.



A handwritten signature in black ink, appearing to read 'AC', written over a light blue background.

**Andrew Cunningham**  
Country Manager  
UAE & Azerbaijan  
Date: 31st December 2017