

STATEMENT OF QUALITY POLICY AND OBJECTIVES **(ISO/IEC 17020:2012 & ISO/IEC 17024:2012)**

Applus Technical Services L.L.C is dedicated to providing a high quality engineering surveillance service and personnel certification service to all of its clients, placing particular emphasis on the competence, experience, expertise, capability and professionalism of both the personnel and service.

Our objective is to provide our service in a fair and impartial manner, conforming to the contractual requirements agreed with our Clients and to the controls laid down by Local regulatory bodies including the governing standards, ISO/IEC 17020:2012 & ISO/IEC 17024:2012.

In addition to the requirement of ISO/IEC 17020:2012 & ISO/IEC 17024:2012 for quality Applus Technical Services L.L.C shall adopt the Applus QHSSE policy (L1-POL-001) with regards to Health, Safety and Environmental elements.

In order to achieve this objective, it is our policy to design, develop, implement and maintain an efficient Quality System.

The effectiveness of this system is monitored continuously through regular Internal Audits and Periodic Reviews.

The Company's Systems are laid down in controlled documentation, which is agreed, understood and implemented at all levels.

Continuous monitoring of service levels and Company performance both internally, externally and from Client feedback is intended to ensure that we meet the Standards we have set ourselves and to enhance and further develop our Services for the benefit of our Clients.



Andrew Cunningham

Country Manager

UAE & Azerbaijan

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