



ENERGY & INDUSTRY DIVISION

STATEMENT OF QUALITY POLICY AND OBJECTIVES

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STATEMENT OF QUALITY POLICY AND OBJECTIVES

(ISO/IEC 17020:2012)

Applus India Pvt Ltd. is dedicated to providing a high-quality engineering surveillance service to all of its clients, placing particular emphasis on the competence, experience, expertise, capability and professionalism of both the personnel and service.

Our objective is to provide our service in a fair and impartial manner, conforming to the contractual requirements agreed with our clients and to the controls laid down by Local regulatory bodies including the governing standards, ISO/IEC 17020:2012.

We do conduct periodic risk analysis on impartiality and confidentiality or whenever events occur that might have a bearing on the impartiality of the inspection process. We are a Type A inspection body, and there are no relationships with other organizations in India or their personnel that could affect the impartiality and confidentiality of the inspection process, to the extent relevant.

In addition to the requirement of ISO/IEC 17020:2012 for quality Applus India Pvt Ltd. shall adopt the Applus QHSSE policy (L1-POL-001) with regards to Health, Safety and Environmental elements.

In order to achieve this objective, it is our policy to design, develop, implement and maintain an efficient Quality System.

The effectiveness of this system is monitored continuously through regular Internal Audits and Periodic Reviews.

Applus is committed to the development and implementation of the management system and its effectiveness in achieving consistent fulfilment of ISO/IEC 17020:2012.

The Company's Systems are laid down in controlled documentation, which is agreed, understood and implemented at all levels.

Continuous monitoring of service levels and Company performance both internally, externally and from Client feedback is intended to ensure that we meet the Standards we have set ourselves and to enhance and further develop our Services for the benefit of our Clients.



Andrew Cunningham

Country Manager

Date: 18.11.2024