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Supplier Evaluation | Vendor Assessment

Supplier or vendor evaluation, also known as vendor assessment or third-party quality assurance audits, involves mobilising experienced quality assurance engineers to a manufacturer's site to conduct a thorough assessment of the manufacturer's capabilities and workload.

The vendor evaluation service provides the purchaser with confidence that the manufacturer has the necessary capability, systems, approvals, processes, and resources to supply the ordered goods.

THE Applus+ SOLUTION

Applus+ offers comprehensive supplier technical assessments services, including vender capability assessments and auditing of suppliers/vendors/manufacturers to assist clients with its supply-chain management and supplier-approval processes.

The scope of vendor evaluation is flexible, depending on client requirements, and the vendor audit can be undertaken on the basis of a first-party (internal assessment/audit of the client on their behalf), second-party (assessment of suppliers acting on the behalf of a client, managing findings and corrective actions) and third-party

The scope of these third-party assessments can include factors such as:

- Assessment of the total work capacity, including current and projected workload
- Assessment of compliance to management system standards such as ISO 9001, ISO 14001, OHSAS 18001
- Assessment of the staffing and management structure
- Assessment of the handling, storage and traceability of material
- Assessment of vendor's affiliations, history and client base

Our assessors are experienced engineers and QHSE professionals, with in-depth knowledge of vendor assessment and auditing practices, who ensure a comprehensive assessment that adds value for our clients.

Applus+ has a strong relationship with the vast majority of oil and gas-related vendors around the world. This experience enables us to conduct pre-contract award surveys by QA Engineers who have day-to-day experience of these manufacturers.

The reporting requirements for the vendor assessment are defined by the client, who receive a report with detailed assessment and findings. These supplier evaluation methods allow our clients to make informed, evidence-based decisions regarding the supplier.

Target customers

Vendor assessment of manufacturers is an effective service for clients who are considering placing a critical purchase order with an untested or unfamiliar manufacturer.

The supplier risk assessment is particularly useful where the manufacturer is in another time zone in a country or region, or where language barriers for the client exist.

Vendor capability and risk assessment services are normally provided prior to or during a project's procurement phase. However, on occasions, the vendor audit could be requested post-delivery as part of a 'lessons learned' exercise.

Key customer benefits

Vendor risk assessments can be a very useful tool for clients who are considering placing orders with unfamiliar vendors or those they may have reservations about.

The choice of manufacturer for a component directly impacts the quality of the purchaser' s product. Therefore, clients must have confidence that their supplier's processes meet both the statutory standards and regulations and the client's standards and expectations. A supplier technical assessment helps build that confidence.

In addition, it may be beneficial to receive a full assessment of a manufacturer following the completion of a problematic order as part of a 'lessons learned exercise. Supplier evaluation includes details of the vendor's quality assessment system, traceability, capacity, current workload, workforce, affiliations, history/client base, and number of personnel and their qualifications.